

Item No. 4	Classification: Open	Date: January 28 2009	Meeting Name: Council Assembly
Report title:		Public Question Time	
Ward(s) or groups affected:		All	
From:		Strategic Director of Legal and Democratic Services	

1. QUESTION TO THE EXECUTIVE MEMBER FOR RESOURCES FROM MR. MICK BARNARD

Can the relevant executive member provide information about the number and types of complaints received during the last 12 months and indicate how many in each case were upheld.